



Instructor Release Notes for Application Pack 1

Blackboard Learning System (Release 6.1.5)
Blackboard Portal System (Release 6.1.5)
Blackboard Learning System – Basic Edition (Release 6.1.5)

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Worldwide Headquarters

Blackboard Inc.
1899 L Street, NW, 5th Floor
Washington, DC 20036-3861 USA
800-424-9299 toll free US & Canada
+1-202-463-4860 telephone
+1-202-463-4863 facsimile
www.blackboard.com

International Headquarters

Blackboard International B.V.
Keizersgracht 62-64
1015 CS Amsterdam
The Netherlands
+31 20 5206884 (NL) telephone
+31 20 5206885 (NL) facsimile
global.blackboard.com

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Introduction

What is in the Release Notes?

The Release Notes include the following sections:

- [New Features in Release 6.1.5](#) – Briefly explains the new areas of the *Blackboard Learning System*.
 - [Installation and Administrator Issues](#) – Lists those issues that effect installing the software, updating the software, and administering the back-end.
 - [Known Issues](#) – Lists those issues that are known but unresolved.
 - [Release 6.1.5 Resolved Issues](#) – Lists those issues resolved in Release 6.1.
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What is a known issue? What is a resolved issue?

A known issue is a software problem with the *Blackboard Learning System* or the *Blackboard Portal System*. When a known issue is fixed, it is listed as a resolved issue.

Each issue includes the following information:

<p>Issue: A description of the problem.</p>	<p>181-XXXX (Knowledge Base ID)</p>
<p>Background: Information on specific conditions, settings, or events that trigger the problem, or related information that helps explain the problem.</p>	
<p>Resolution/Workaround: Information on a fix (if available) and any possible workarounds for users experiencing the problem.</p>	

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Introduction, continued

How does Blackboard determine which issues to publish?

An Issue must meet the following requirements to be included in the Release Notes:

An issue is included if it is a problem with the software. Questions about how a feature works and requests for new features are not included. Many times, questions that are excluded from the Release Notes are included in the Blackboard Knowledge Base.

An issue is included once it has been verified through testing. Issues that are only repeatable on the submitter's system are not included in the release notes. Blackboard Product Support works with the customer to resolve these issues, but because these issues only affect one customer, these issues are not published.

Issues that are reported by customers and meet the above criteria are included in the Release Notes. These are the issues reported in the field, and Blackboard is dedicated to reporting and resolving these issues.

Frequently, an issue submitted by a customer first appears in the Resolved Issues because the issue is reported, verified, fixed, and tested in time for the next maintenance release.

If you submitted an issue and do not see it in the Release Notes, it is likely because:

- The issue only appears on your system. Blackboard Product Support is working with you to resolve the problem.
- The issue has not yet been verified by Blackboard through testing.
- The Release Notes that include your issue have not yet been published.

Issues that are identified by our internal QA or beta testing processes are also included in the Release Notes if the effect on the software prevents a feature from working correctly or hinders system performance and maintenance. With the new release of a product, all of the known issues listed were discovered in QA or during beta testing.

How to use the Release Notes

The Release Notes are a comprehensive list of issues that exist in the current release. The Release Notes also track the issues that are resolved from release to release. Within the section for Known Issues and the sections for Resolved Issues, the items are listed by subsystem.

At the beginning of each section is a listing of subsystems. If you are viewing the Release Notes as a PDF file, simply click on the subsystem link to view all the issues in the section that relate to that subsystem.

In addition, a number in the format 181-xxxx uniquely identifies each item. This is the Knowledge Base ID number for the issue. Each issue listed in the Release Notes is also published in the Knowledge Base. The Knowledge Base is a Support tool to quickly access information about a particular problem or question.

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Introduction, continued

How to use the Knowledge Base

Each of the issues listed in the Release Notes is also published in the Blackboard Knowledge Base, available through Behind the Blackboard (<http://behind.blackboard.com>). Issues listed in this document include the Knowledge Base ID number (Knowledge Base ID numbers appear as 181-xxxx) so that users can quickly check the Knowledge Base for updated information about a specific issue.

The Knowledge Base is designed as a Support tool to answer questions about a specific problem.

Note: If you are looking for comprehensive information about all the issues known and resolved in a release, these Release Notes should be your source, as issues in the Knowledge Base are not grouped by release.

New Features in Release 6.1.5 (Application Pack 1)

Overview

After installation, Application Pack 1 changes the release of the *Blackboard Learning System* to Release 6.1.5. Release 6.1 must be installed first and then Application Pack 1 must be installed to run Release 6.1.5.

Release 6.1.5 includes several new features that may be toggled on or off by the Administrator.

New Features

- Course Creation Wizard: A step-by-step, process driven series of screens for quickly creating a course.
 - Course Templates: Blueprints for new courses. Templates can be based on existing courses or new courses can be developed specifically as templates.
 - Messages: Internal course communication tool with the functions of an email account. Messages may not be sent or received outside of the course.
 - Glossary: Listing of important terms in a course and associated definitions.
 - Report Card module: Portal module that displays the overall grade of each course to the user.
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Known Issues

Overview

The *Blackboard Learning System* includes several issues that have been discovered but not yet resolved. They are detailed in this section.

Assessments

<p>Issue: When the Instructor selects the option to add question From a Question Pool or Assessment on the Test Canvas, a Search page appears. If Cancel is selected on the Search page, the user receives a "Warning: Page has expired" message. The Instructor is not returned to the Test Canvas. This issue also appears if the user executes a search from the Search page, then selects the Cancel button.</p>	<p>181-2071</p>
<p>Background: This issue only appears for users with an Internet Explorer Web browser. Users with Netscape will not experience this issue.</p>	
<p>Resolution/Workaround: This issue is not resolved at this time. Workaround: Use the navigation path to go to the Test Manager page. Select Modify next to the Test to open the Test Canvas page.</p>	
<p>Issue: An error message appears when Instructors attempt to view the Assessment Attempt Details for a Student's Assessment.</p>	<p>181-1631</p>
<p>Background: This issue applies under all conditions.</p>	
<p>Resolution/Workaround: This issue is not resolved at this time.</p>	
<p>Issue: Assessment questions are not scored correctly following a migration. This occurs with questions that fit all of the following criteria:</p> <ul style="list-style-type: none"> • Fill in the Blank question with multiple answers • One or more of the answers contains an Ampersand (&), greater-than (>) or less-than (<) symbol 	<p>181-1598</p>
<p>Background: This issue applies under any conditions.</p>	
<p>Resolution/Workaround: There is no resolution to this issue.</p>	
<p>Issue: The Results/Feedback Display for completed Surveys may assign default point values to questions and display some feedback in a Correct Answer text box.</p>	<p>181-1726</p>
<p>Background: Surveys questions should not be assigned point values. Also, since a Survey is used to gather information and not test knowledge, feedback should not be presented as correct or incorrect.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.11, is not resolved at this time.</p>	

<p>Issue: Student responses to questions that use the WebEQ Equation Editor do not appear correctly when the Student or the Instructor reviews the Assessment. The responses appear as:</p> <p><@[0 "equation_0_1" 1]@></p>	181-1727
<p>Background: This issue only applies when using the WebEQ Equation Editor.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.11, is not resolved at this time.</p>	
<p>Issue: When working with several pages of questions editing a question will return the user to the first page in the list of questions instead of the page the user was on.</p>	181-1728
<p>Background: After editing a question, users should be returned to the same page, not the first page in the series.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.10, is not resolved at this time.</p>	
<p>Issue: When an audio or video media file is added to a question in an Assessment it does not display correctly. This problem only occurs when the Instructor chooses the Display inline image within page option. The Instructor is able to submit it successfully, but the file does not display within the question, just an empty box with an X appears. All media types work if the Create a link to this file option is selected.</p>	181-1446
<p>Background: This issue applies under any conditions. Follow the steps below to replicate this issue:</p> <ul style="list-style-type: none"> Step 1 Select Test Manager on the Course Control Panel Step 2 Select Add Test Step 3 Turn on Add images, files, and URLs under the Creation Settings options and select Submit. Step 4 Select a question type under Add a Question. Step 5 Complete the question page. Browse and add a media (audio or video) file to the question. Choose Display inline image within page. Click Submit. 	
<p>Resolution/Workaround: This issue is not resolved at this time. Only images, not other types of media files, may appear within the page.</p>	

Assignments

<p>Issue: Entering an invalid value for Points Possible for an Assignment will cause an error without first warning the user.</p>	181-1729
<p>Background: When Submit is clicked, a warning should appear and the user given an opportunity to fix the Points Possible.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.1, is not resolved at this time.</p>	

Batch Processes

Issue: Login is not successful when the password contains a single quote (').	181-2073
Background: This issue only appears when the user information has been added to the system through a batch creation process.	
Resolution/Workaround: This issue, reported in Release 6.0.10, is not resolved at this time.	

Building Blocks

Issue: Disabled Building Blocks tools appear grayed-out to Instructors.	181-2074
Background: Disabled Building Blocks should not appear to any users except those with appropriate System Administrator privileges.	
Resolution/Workaround: This issue, reported in Release 6.0.10, is not resolved at this time.	

Issue: Custom Gradebook Items do not work in the Student interface. When adding a System Extension that creates custom Gradebook Items, the custom Gradebook Items work correctly in the Spreadsheet View of the Gradebook available to Instructors. However, the My Grades feature does not link correctly from the Gradebook Item to the attempt.	181-1730
Background: This issue only applies to custom Gradebook Items introduced through a System Extension.	
Resolution/Workaround: This issue, reported in Release 6.0.10, is not resolved at this time.	

Collaboration Tools

Issue: When a user attempts to open a Breakout Session in a Virtual Classroom, a new window opens, but the controls do not appear the breakout session cannot be used.	181-2075
Background: This issue only appears if SSL is turned on for the <i>Blackboard Learning System</i> . If SSL is turned off, Breakout Sessions function correctly.	
Resolution/Workaround: This issue, reported in Release 6.1.5, is not resolved at this time.	

Issue: Removing a user from a course or organization also removes that user's interactions in archived sessions.	181-1731
Background: User interactions saved in an archived session should not be deleted when the user is removed from the course.	
Resolution/Workaround: This issue, reported in Release 6.0.11, is not resolved at this time.	

<p>Issue: Web sites that employ pop-up ads will open a new Collaboration Session window to display the Web site. Users are unable to view the Web site in this new window.</p>	181-2076
<p>Background: This issue has been verified when accessing Web sites that include pop-up ads. Similar behavior has been reported when accessing documents via the Course Map tool as well.</p>	
<p>Resolution/Workaround: This issue, first reported in Release 6.0.10, is not resolved at this time.</p>	

Content

<p>Issue: When a QuickTime file is added through the Text Box Editor, a "page Not Found" error message appears. This issue only occurs if options, such as width and height, are modified on the Insert QuickTime File page. If the default values are not changed, the file is added successfully.</p>	181-2077
<p>Background: This issue appears under all conditions.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.1.5, is not resolved at this time.</p>	
<p>Workaround: When adding a QuickTime file, do not modify the values on the Insert QuickTime file page.</p>	

<p>Issue: WebEQ does not function correctly when accessed from both the Text Box Editor and the default text box. A new window for WebEQ appears, but the controls are not displayed.</p>	181-2078
<p>Background: This issue appears on Linux operating systems when SSL is enabled.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.1.5, is not resolved at this time.</p>	

<p>Issue: When an image is added through the Add Image button in the Text Box Editor, the receipt image is broken and the image does not appear.</p>	181-2079
<p>Background: This issue only applies to Windows 2003 operating systems. This issue is caused by the default settings in IIS.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.10, is not resolved at this time.</p>	
<p>Workaround: The Administrator may resolve this issue for Windows 2003 by following the steps below:</p>	
<ul style="list-style-type: none"> Step 1 Open the Internet Information Services Management Console. Step 2 Open Application Pools. Step 3 Select Default Application Pool. Step 4 Select Properties. Step 5 On the Identity Tab, select Predefined. Step 6 Select Local System and Apply. Step 7 Select Yes in the dialog box that appears. Step 8 Restart IIS. 	

<p>Issue: When using the WebEQ interface to create an equation no characters display after the symbol <.</p>	181-1732
<p>Background: This issue is caused by WebEQ identifying the symbol < as the start of a tag.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.10, is not resolved at this time.</p>	

<p>Issue: Equations entered on the Add Assignment page do not display correctly when submitted. Instead, they appear as <@[0 "equation_0_1" 1]@>.</p>	181-1733
<p>Background: This issue occurs sporadically. Sometimes, a longer error message appears.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.10, is not resolved at this time.</p>	

Course Cartridges

<p>Issue: When a Student takes an Assessment the check for cartridge content only occurs at the top-level, that is, the Assessment. Even if all of the questions from the Course Cartridge are removed, users must still have a cartridge key to take the Assessment.</p> <p>The check should not check the Assessment but check the questions in the Assessment to see if any are protected. If so, the Student must have a cartridge key to take the Assessment.</p>	181-1734
<p>Background: This will allow Instructors to use questions from a cartridge in their own Assessments without violating the copy protection.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.9, is not resolved at this time.</p>	

Course Catalog

There are currently no reported known issues in this subsystem.

Course Control Panel

There are currently no reported known issues in this subsystem.

Course Copy

<p>Issue: Large Glossary files are not successfully copied during a course copy. When the file is opened in the copied course, an error message appears.</p>	181-2080
<p>Background: This issue appears under all conditions.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.1.5, is not resolved at this time.</p>	

Course Creation

<p>Issue: If the Course ID entered in the Course Creation Wizard is too long, the system will truncate the ID and no warning will appear for the user. The Course ID has a 50 character limit.</p>	<p>181-2081</p>
<p>Background: This issue appears under all conditions.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.1.5, is not resolved at this time.</p>	
<p>Issue: If the Course Name entered in the Course Creation Wizard is too long, the system will truncate the name and no warning will appear for the user. The Course Name field has a 255 character limit.</p>	<p>181-2082</p>
<p>Background: This issue appears under all conditions.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.1.5, is not resolved at this time.</p>	

Course Menu

There are currently no reported known issues in this subsystem.

Course Quotas

There are currently no reported known issues in this subsystem.

Course Statistics

There are currently no reported known issues in this subsystem.

Course Tools

<p>Issue: Announcement links cannot be removed. If the Instructor highlights the link and clicks the Backspace key the main Announcement page appears.</p>	<p>181-1686</p>
<p>Background: This issue applies under any conditions.</p>	
<p>Resolution/Workaround: There is no resolution at this time.</p>	
<p><i>Workaround:</i> Users must remove the entire Announcement and re-create it to remove the link.</p>	

<p>Issue: Disabling Tools from the Enable Blackboard Tools page has inconsistent application. Some tools are still available even when disabled and disabled tools still appear in drop-down lists when adding a tool to a Content Area.</p>	181-1735
<p>Background: This issue appears inconsistently, it does not seem to affect all tools.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.10, is not resolved at this time.</p>	
<p>Workaround: To ensure that a disabled tool is inaccessible to users, remove it from the Course Menu and any Content Areas.</p>	

Digital Drop Box

<p>Issue: If a user attempts to add a file to the Drop Box with a title that is longer than 255 characters the action fails and a generic database error message is displayed.</p>	181-1744
<p>Background: Users should receive a message explaining the problem and be given a chance to fix the title.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.9, is not resolved at this time.</p>	

<p>Issue: If a Student sends back a Drop Box file that was sent to all users by the Instructor, it will display the Student as the sender on the original file.</p>	181-1745
<p>Background: Follow these steps to replicate the issue:</p> <ul style="list-style-type: none"> Step 1 As the Instructor, send a Drop Box file to all users. Step 2 Logout and log back in as a Student in the course. Step 3 View the Drop Box. The file shows that it was sent by the Instructor. Step 4 Logout and log back in as another Student. Step 5 Send the same file back to the Instructor. Step 6 Logout and log back in as the first Student in Step 2. Step 7 View the Drop Box. The file now shows that it was sent by the Student who sent the file back to the Instructor in Step 5. The file should still show that it came from the Instructor. 	
<p>Resolution/Workaround: This issue, reported in Release 6.0.9, is not resolved at this time.</p>	

<p>Issue: Drop Box files that were in a course in Blackboard 5.5 no longer appear when the course is migrated or archived and restored to Release 6.0.11.</p>	181-1746
<p>Background: This issue only appears when moving a course from Blackboard 5 to Release 6.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.11, is not resolved at this time.</p>	

Discussion Board

<p>Issue: Previewing a Discussion Board message before posting will remove any attachments added to the message.</p>	181-1747
<p>Background: This issue applies under all conditions.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.11, is not resolved at this time.</p>	
<p>Issue: Changing the settings from allowing users to create Discussion Boards on the Community tab to requiring users to Email the Administrator to have a Discussion Board created creates issues with the ordering of Discussion Boards. When one of the Discussion Boards is deleted, the order of the remaining boards is rearranged and locked against changes.</p>	181-1748
<p>Background: This issue only appears in Discussion Boards on the Community tab.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.11, is not resolved at this time.</p>	
<p>Issue: Users that are blocked from using a Discussion Board in a Blackboard 5.5 course are no longer blocked when the course is migrated or archived and restored to Release 6.</p>	181-1749
<p>Background: This issue only appears when moving a course from Blackboard 5 to Release 6.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.11, is not resolved at this time.</p>	
<p>Issue: Discussion Board user settings, such as Admin, User, and Blocked, are not included in Archive, Export, or Copy operations. When the course or organization is Imported or Restored, these settings are not maintained.</p>	181-1750
<p>Background: This issue applies when a course is moved in some way. After the process is complete, the settings that were not included can be applied in the new course without issue.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.9, is not resolved at this time.</p>	

Email

<p>Issue: When a user adds a file attachment to an email, then cancels the operation, a "This page has expired" error appears. This issue only appears if a file has previously been added to the email, and this is the second file attachment.</p>	181-2084
<p>Background: This issue only appears for users with an Internet Explorer Web browser.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.1.5, is not resolved at this time.</p>	

<p>Issue: When the user holds the mouse over the paper clip icon to display the attachment name and file size for an email in the inbox, Alt text displays information for all of the file attachments in the list of emails.</p>	181-2085
<p>Background: This issue only appears if the email inbox includes multiple messages with different file attachment.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.1.5, is not resolved at this time.</p>	
<p>Issue: The Send Email page for Students includes two links for emailing Observers. Although these links are not active they should not appear.</p>	181-1751
<p>Background: This issue applies under all conditions.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.11, is not resolved at this time.</p>	
<p>Issue: The Send Email to All Instructors function includes Teaching Assistants in the list of Instructors.</p>	181-1752
<p>Background: Teaching Assistants should not be included in messages that are meant for Instructors. There should be a separate option for including Teaching Assistants rather than including them by default.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.9, is not resolved at this time.</p>	
<p>Issue: The Send Email to Groups feature does not list all the Groups in the course. The Instructor cannot send an email to those Groups that do not appear.</p>	181-1753
<p>Background: This issue applies under all conditions.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.9, is not resolved at this time.</p>	
<p>Issue: Canceling the browse window when adding an attachment to an email message will erase any text in the Subject and Message fields.</p>	181-1754
<p>Background: Follow these steps to replicate this issue:</p>	
<p>Step 1 Create an email message to course users from a Course Control Panel. Step 2 Enter a Subject and type the body of the email in the Message field. Step 3 Click Add in the Add Attachment section. Step 4 A browse window will open. Click Cancel.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.10, is not resolved at this time.</p>	

<p>Issue: The titles on the Send Email page do not change if the course role names are changed. For example, if the name for the role Instructor is changed to Teacher, the field Send Email to all Instructors will still appear on the Send Email page.</p>	181-695
<p>Background: This issue applies under any conditions.</p>	
<p>Resolution/Workaround: There is no resolution at this time.</p>	
<p>Issue: The Send Email to All Users functions from the System Control Panel send messages to disabled users.</p>	181-1755
<p>Background: Disabled users should not receive Email messages.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.11, is not resolved at this time.</p>	
<p>Issue: Instructors are unable to send an email using the All Groups option.</p>	181-745
<p>Background: When this option is selected the Group Name appears once for each member of the Group. For example, if 'Group 1' is selected and has three members, 'Group1' appears in the To: field three times.</p>	
<p>Resolution/Workaround: There is no resolution at this time.</p>	
<p><i>Workaround:</i> Use the Single / Select Group option to send email to Groups from the Send Email page.</p>	

Enrollment

There are currently no reported known issues in this subsystem.

File Exchange

There are currently no reported known issues in this subsystem.

Gradebook

<p>Issue: The delimiter when uploading a Gradebook file is a comma. Errors can occur when the .CSV file is created in a spreadsheet program, such as Microsoft Word, that has regional settings configured to use a comma as the decimal symbol.</p>	181-1756
<p>Background: When the .CSV file with commas as the decimal symbol is uploaded, the decimal symbol is read as the delimiter. This will create several errors in the Gradebook.</p>	
<p>Resolution/Workaround: This issue, reported in release 6.0.8, is not resolved at this time.</p>	

Groups

<p>Issue: Issues with the character limit in the Description field are found on the Add Group page. A warning message only appears when over 255 characters are entered in the field if the HTML or Preview window is open. HTML tags are included in the character count, causing the description to be over 255 characters in some cases. When the warning message appears, the description text is still submitted and the user is not given an opportunity to correct it.</p>	<p>181-2086</p>
<p>Background: This issue appears under all conditions.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.1.5, is not resolved at this time.</p>	
<p>Issue: Instructors receive an error message when attempting to add a file to a Group File Exchange.</p>	<p>181-1757</p>
<p>Background: This issue only occurs when the Instructor is not included as a member of the Group.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.4, is not resolved at this time.</p>	
<p>Workaround: The error that appears may present the Instructor with an option to Debug. Click No and the file will be uploaded successfully. Please note that if an error occurs and the option to debug does not appear the file will not be uploaded.</p>	

Import/Export/Archive/Restore

<p>Issue: It is not possible to cancel an Archive operation that is in process.</p>	<p>181-1758</p>
<p>Background: This issue only occurs when accessing the <i>Blackboard Learning System</i> through a Netscape 4.78 Web browser.</p>	
<p>Resolution/Workaround: This issue is best addressed by using Netscape 7.1 with the <i>Blackboard Learning System</i>.</p>	
<p>Issue: It takes a very long time to archive a course and a significant amount of system resources are used. This may result in the browser window timing out. The file is archived successfully.</p>	<p>181-1597</p>
<p>Background: This issue applies under any conditions.</p>	
<p>Resolution/Workaround: There is no resolution at this time.</p>	

<p>Issue: Error messages may appear when a course is exported. An error message stating "Error on page" appears on the bottom of the screen when a course export is canceled. After an export has completed and the user views the detailed log file and selects OK, the following error message may appear.</p> <pre data-bbox="376 426 1243 583">Error: A runtime error has occurred. Do you wish to Debug? Line: 0 Error: Object expected. Yes / No</pre>	181-1581
<p>Background: This issue applies under any conditions.</p>	
<p>Resolution/Workaround: There is no resolution at this time. These error messages may be ignored, the operations complete successfully.</p>	

<p>Issue: Archiving and then Restoring a course or organization does not include disabled data.</p>	181-1759
<p>Background: This issue only applies to disabled data, that is, Users or Enrollments that are disabled using the Snapshot tool or the Data Integration APIs.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.8, is not resolved at this time.</p>	

<p>Issue: When Pools are imported through the Pool Manager, Assessments for the course are also automatically imported.</p>	181-928
<p>Background: This issue applies under any conditions.</p>	
<p>Resolution/Workaround: There is no resolution at this time.</p>	

Learning Units

<p>Issue: Course Links to Learning Units open the Learning Unit as a folder with nested content instead of as a sequential series of Content Items.</p>	181-1760
<p>Background: This issue applies whenever creating a link to a Learning Unit.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.10, is not resolved at this time.</p>	

Logs

There are currently no reported known issues in this subsystem.

LRN Content

<p>Issue: LRN packages do not work in restored courses. The package appears in the course, but when the user attempts to open and play the package, a dialogue box to download the file appears instead.</p>	181-2087
<p>Background: This issue applies under all conditions.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.1.5, is not resolved at this time.</p>	

Macintosh

<p>Issue: An error message appears when Macintosh users attempt to access a Virtual Classroom or Lightweight Chat Session.</p>	181-2088
<p>Background: This issue appears when SSL is enabled for the Blackboard Learning System. This issue affects Macintosh users with Internet Explorer or Netscape Web browsers. User with a Safari Web browser will not experience this issue.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.1.5, is not resolved at this time.</p>	

Math and Science Notation

<p>Issue: WebEQ does not correctly display strings that use '<' and '>' characters. If an equation using these characters is entered, items after the character are missing. This issue will also occur with other special characters, such as '&'.</p>	181-1458
<p>Background: This issue applies under all conditions.</p>	
<p>Resolution/Workaround: There is no resolution at this time.</p> <p><i>Workaround:</i> Do not use the < sign in the Equation Editor. Instead, split the equation into two equations and place the '<' between them in the text box using the keyboard.</p>	

Migration Tool

Information on the Blackboard Migration Tool can be found in the Knowledge Base at <http://www..blackboard.com/products/services/support.htm>.

Other

<p>Issue: Most text boxes in the <i>Blackboard Learning System</i> will accept keyboard combinations using ALT+0nnn to enter characters that are not present on the keyboard. Some of these characters do not appear correctly.</p>	181-1459
<p>Background: This applies under all conditions.</p>	
<p>Resolution/Workaround: There is no resolution at this time.</p> <p><i>Workaround:</i> Use named entities where keyboard combinations using ALT+0nnn do not appear correctly. The following Web site includes information on named entities, http://www.htmlhelp.org/reference/html40/entities/</p>	

Observers

<p>Issue: Observers cannot view Course Cartridge content in a course.</p>	181-1763
<p>Background: If an Observer is observing a user that is enrolled in a course with Course Cartridge content, the Observer should be able to view that content unless the Instructor disallows it.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.9, is not resolved at this time.</p>	
<p>Issue: Observers cannot view the grades of a Student through the Observer Tools. Instead of the grades appearing, a page with an HTTP error appears.</p>	181-1764
<p>Background: This issue only applies when attempting to view grades through the Observer Tools.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.9, is not resolved at this time.</p>	
<p>Issue: Observers cannot view the Course Calendar Events of a Student the Observer is tracking.</p>	181-1765
<p>Background: This issue applies to the Observer Tools in a course as well as the Calendar tools available through the Portal (MyCalendar module and Tool Panel).</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.10, is not resolved at this time.</p>	

Issue: The My Courses module does not list the courses of the Student that the Observer is tracking.	181-1766
Background: When an Observer views the My Courses module the list of courses should include those of the Student the Observer is tracking.	
Resolution/Workaround: This issue, reported in Release 6.1, is not resolved at this time.	

Issue: Observers cannot view the Tasks of a Student the Observer is tracking through the MyTasks module.	181-1767
Background: This issue only applies to the MyTasks module. Observers can view Tasks for Students through the Observer Tools in a course and through the Tool Panel.	
Resolution/Workaround: This issue, reported in Release 6.0.10, is not resolved at this time.	

Organizations

Many issues that effect courses will also effect organizations. Please check the issues relating to Courses for additional information.

Issue: Importing an Organization from an Export package adds default Content Areas from Courses to the Organization.	181-1768
Background: This issue occurs when importing an Organization.	
Resolution/Workaround: This issue, reported in Release 6.0.11, is not resolved at this time.	

Issue: Organization Managers cannot manage System Extension Tools from the Enable Extension Tools.	181-1769
Background: Managers should be able to access this page and manage System Extensions within the Organization.	
Resolution/Workaround: This issue, reported in Release 6.0.10, is not resolved at this time.	

Portal

Issue: The My Grades feature will show users grades from courses which are unavailable to the user. Also, users can use the Send Email feature from the Tool Panel to email users in unavailable courses.	181-1771
Background: This issue only allows access to the grades and send email features of unavailable courses through the Tool Panel.	
Resolution/Workaround: This issue, reported in Release 6.0.10, is not resolved at this time.	

Roles and User Privileges

<p>Issue: If a Student's role in a course is changed to Course Builder, any Observers for that Student may still view their grades in the Report Card Module. These grades should not be available to Observers.</p>	<p>181-2093</p>
<p>Background: This issue appears under all conditions.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.1.5, is not resolved at this time.</p>	
<p>Issue: A user with an Admin User Role of System Support cannot modify the properties of a user from the List/Modify Users in Course page if the System Support user is enrolled in the same course.</p>	<p>181-1774</p>
<p>Background: A user with an Admin User Role of System Support can still modify the properties for users that appear in the same courses through other interfaces. There should not be any restriction on the user accounts that can be modified.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.11, is not resolved at this time.</p>	
<p>Issue: Users with a Course Role of Grader cannot access the Collaboration Tool, individual Collaboration Sessions, and Collaboration Session Archives.</p>	<p>181-1780</p>
<p>Background: Users with a Course Role of Grader should be able to access all functions associated with the Collaboration Tool. Graders may be asked to review Student participation.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.9, is not resolved at this time.</p>	
<p>Issue: Course Builders can use the Digital Dropbox to send files to Students but not to other course users.</p>	<p>181-1781</p>
<p>Background: Course Builders should be able to use the Digital Dropbox to send files to any user participating in the course (including Instructors and Teaching Assistants).</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.9, is not resolved at this time.</p>	
<p>Issue: Course Builders have access to the Archive Course feature from the Course Control Panel.</p>	<p>181-1782</p>
<p>Background: Course Builders should not be able to archive the course.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.9, is not resolved at this time.</p>	
<p>Issue: Teaching Assistants and Course Builders (as well as Organization Builders) can change user passwords, properties, and course availability from the List/Modify Users in Course page.</p>	<p>181-1783</p>
<p>Background: These Course roles should not be able to modify users.</p>	
<p>Resolution/Workaround: This issue, reported in Release 6.0.9, is not resolved at this time.</p>	

Issue: Users with a Course Role of Grader can view all course users from the List/Modify Users page.	181-1789
Background: Users with a Course Role of Grader should only see Students on this page.	
Resolution/Workaround: This issue, reported in Release 6.0.11, is not resolved at this time.	

Tools

Issue: System Extensions that are set to Unavailable still appear in the Tool Panel on portal tabs.	181-1793
Background: This issue only applies when the System Extensions are available from the Tool Panel before the System Extension is set to Unavailable.	
Resolution/Workaround: This issue, reported in Release 6.1, is not resolved at this time.	

User Creation

Issue: The Create Account feature is not accessible from the Gateway page if Guest Access is disabled for the system.	181-1794
Background: Guest Access settings should not affect the Create Account feature.	
Resolution/Workaround: This issue, reported in Release 6.0.10, is not resolved at this time.	

User Interface

There are currently no reported known issues in this subsystem.

Release 6.1.5 Resolved Issues

Overview

Application Pack 1 (Release 6.1.5) includes a number of fixes to issues discovered in earlier releases. The resolved issues reported here have been fixed since the release of *Blackboard Learning System* (Release 6.1). These issues are detailed in this section.

Assessments

<p>Issue: Surveys that are created on Blackboard 5.5 and moved to Release 6.1 through a migration or a copy, import, or restore operation appear with a points possible of -1.</p>	181-2094
<p>Background: Surveys should always have a points possible of 0 since they are not graded.</p>	
<p>Resolution/Workaround: This issue, first reported in Release 6.1, is resolved in Release 6.1.5.</p>	
<p>Issue: Navigating to the next page when adding a list of questions to an Assessment from a Pool returns an error.</p>	181-2095
<p>Background: This issue only occurs when adding questions from a pool.</p>	
<p>Resolution/Workaround: This issue, first reported in Release 6.0.11, is resolved in Release 6.1.5.</p>	

Assignments

<p>Issue: Assignments do not ask Instructors to confirm deletion.</p>	181-2096
<p>Background: When removing an Assignment, Instructors should be prompted to confirm the deletion to prevent accidental removal of an item that may already have associated grades.</p>	
<p>Resolution/Workaround: This issue, first reported in Release 6.1, is resolved in Release 6.1.5.</p>	

Authentication

<p>Issue: A user that logs in and uses Blackboard extensively in one sitting may reach a point where he or she is logged out for no apparent reason.</p>	181-2061
<p>Background: This issue is caused by a limitation in browsers on the number of cookies associated with a single server. When the user logs in, a session cookie is created. Several other areas, such as Assessments, individual portal modules, and building blocks will also create session cookies. When the number of cookies associated with a server reaches 20, browsers will often begin dropping some of the older cookies. In this case, the oldest cookie is the login cookie.</p>	
<p>Resolution/Workaround: This issue, first reported in Release 6.1, is resolved in Release 6.1.5.</p>	

Batch Processes

No known issues with this subsystem have been resolved in this release.

Building Blocks

No known issues with this subsystem have been resolved in this release.

Collaboration Tools

No known issues with this subsystem have been resolved in this release.

Content

No known issues with this subsystem have been resolved in this release.

Course Cartridges

Issue: The images in Course Cartridge contents are broken when the cartridge is imported into a course.	181-2097
Background: This issue occurs when cartridges originally created in Blackboard 5 are added to the <i>Blackboard Learning System</i> .	
Resolution/Workaround: This issue is resolved in Release 6.1.5. Cartridges that are imported after upgrading to Release 6.1.5 will not experience this problem. If this problem already appears in cartridge content on the system, those cartridges must be uploaded again after upgrading to Release 6.1.5.	

Course Catalog

Issue: When the catalog is opened, top-level categories no longer appear. Instead, users must click Browse to view categories.	181-2098
Background: The Catalog should display top-level categories when it is first accessed.	
Resolution/Workaround: This issue, first reported in Release 6.1, is resolved in Release 6.1.5.	

Issue: Guests receive an access denied message when searching for courses in the Course Catalog.	181-2099
Background: This issue is the result of a security to prevent access to users that do not have privileges in the course. Guests should still be able to search for courses even though Guests are not allowed in a course.	
Resolution/Workaround: This issue, first reported in Release 6.0.11, is resolved in Release 6.1.5.	

Course Control Panel

No known issues with this subsystem have been resolved in this release.

Course Copy

Issue: Staff Information is not included when a course is copied.	181-2100
Background: If selected, Staff Information should appear in a copy operation.	
Resolution/Workaround: This issue, reported in Release 6.1, is now resolved in Release 6.1.5. Staff Information is now included with copy operations when selected. Note, however, that this fix does not repair existing copied courses that did not have Staff Information included when copied.	

Course Menu

Issue: The Course Calendar tool cannot appear on the Course Menu.	181-2101
Background: Instructors should be able to set the Course Calendar tool to appear on the Course Menu. Most other tools can be set to appear on the Course Menu.	
Resolution/Workaround: This issue, first reported in Release 6.1, is resolved in Release 6.1.5.	

Issue: Course Menu links or buttons with long names do not wrap. Instead, the text is forced outside the range of the menu frame making some of the text unreadable.	181-2102
Background: Elements in the Course Menu should text wrap.	
Resolution/Workaround: This issue, first reported in Release 6.0.11, is resolved in Release 6.1.5.	

Course Quotas

No known issues with this subsystem have been resolved in this release.

Course Statistics

No known issues with this subsystem have been resolved in this release.

Course Tools

No known issues with this subsystem have been resolved in this release.

Data Integration

No known issues with this subsystem have been resolved in this release.

Digital Drop Box

<p>Issue: Students can spoof the URL in the Digital Drop box and Content Areas. Students enrolled in a course, as well as Students that are not, can access documents in these areas when the link to the document is copied and placed into the Web browser.</p>	<p>181-1449</p>
<p>Background: This issue applies under any conditions. Follow the steps below to replicate this issue:</p> <ul style="list-style-type: none"> • As a Student in a course, open the Digital Drop Box in the Tools area of the Course Menu. • Right-click on a document, and select Copy Shortcut • Send the shortcut to other Students. 	
<p>Resolution/Workaround: This issue, first reported in Release 6.0.8, is resolved in Release 6.1.5.</p>	

Discussion Board

No known issues with this subsystem have been resolved in this release.

Email

<p>Issue: AOL rejects email messages from Blackboard servers. This issue prevents users from sending messages to fellow users that have AOL email accounts.</p>	<p>181-2103</p>
<p>Background: This issue is caused by the Blackboard server acting as an open-proxy.</p>	
<p>Resolution/Workaround: This issue is resolved in Release 6.1.5.</p>	

Enrollment

No known issues with this subsystem have been resolved in this release.

File Exchange

No reported issues were resolved for this subsystem.

Gradebook

<p>Issue: Grade records of the type Complete/Incomplete are not downloaded properly.</p>	<p>181-2104</p>
<p>Background: When the Gradebook is downloaded, Complete/Incomplete grades appear as strings of HTML code.</p>	
<p>Resolution/Workaround: This issue, first reported in Release 6.1, is resolved in Release 6.1.5. Complete/Incomplete Gradebook items are downloaded correctly.</p>	

Groups

No known issues with this subsystem have been resolved in this release.

Import/Export/Archive/Restore

Issue: Creation settings are not included when Assessments or Pools are exported.	181-2105
Background: Creation settings for Assessments and Pools should be included with the export package.	
Resolution/Workaround: This issue, first reported in Release 6.1, is resolved in Release 6.1.5. When creating new export packages, the Creation settings are included. This fix only works moving forward, it will not cause Creation settings to appear in export packages that have already been created.	

Issue: Question categories are not included when Assessments or Pools are exported.	181-2106
Background: Question categories should be included with the export package.	
Resolution/Workaround: This issue, first reported in Release 6.1, is resolved in Release 6.1.5. When creating new export packages, the Question categories are included. This fix only works moving forward, it will not cause Question categories to appear in export packages that have already been created.	

Installation and Updates

No known issues with this subsystem have been resolved in this release.

Learning Units

No reported issues were resolved for this subsystem.

Logs

No known issues with this subsystem have been resolved in this release.

LRN Content

No reported issues were resolved for this subsystem.

Macintosh

Issue: The Safari Web browser crashes when attempting to create an equation with the WebEQ equation editor in a Collaboration Session.	181-1761
Background: This issue only applies when running Safari, OS 10.2 or OS 10.3, and Java 1.4.1 because Safari does not support LiveConnect technology.	
Resolution/Workaround: This issue, first reported in Release 6.0.11, is resolved with the latest versions of Apple OS X (10.3.1) and the Apple Safari (1.2) Web browser. Macintosh users may also use a Netscape browser or the Microsoft Internet Explorer browser to workaround this issue.	

Math and Science Notation

Issue: Modifying a MathML formula shrinks the formula so that it appears at half its expected size.	181-2107
Background: This issue occurs when editing a formula through the Text Editor or from the Assignment Manager.	
Resolution/Workaround: This issue, first reported in Release 6.1, is resolved in Release 6.1.5.	

Other

Issue: The copyright notices in the footer cause screen readers to stutter.	181-2108
Background: This issue is caused by the copyright symbol © followed by the word copyright. Screen readers interpret this as copyright copyright, resulting in some user confusion.	
Resolution/Workaround: This issue, first reported in Release 6.0.11, is resolved in Release 6.1.5.	

Observers

No known issues with this subsystem have been resolved in this release.

Organizations

Issue: The link to Enable Extension Tools is not available within Organizations.	181-2109
Background: Organizations should be able to use Building Blocks tools. The link should be active.	
Resolution/Workaround: This issue, first reported in Release 6.0.7, is resolved in Release 6.1.5.	

Roles and User Privileges

Issue: The Course Tools area allows Guests access to the Course Roster.	181-2114
Background: When Guests are allowed to access Course Tools the Course Roster should not be available even though it is a part of Course Tools.	
Resolution/Workaround: This issue, first reported in Release 6.0.8, is resolved in Release 6.1.5.	

Tools

No known issues with this subsystem have been resolved in this release.

User Creation

No known issues with this subsystem have been resolved in this release.

User Interface

No known issues with this subsystem have been resolved in this release.
